GigaHEALTH Check-Up Assessment Service

Service Description

The GigaHEALTH™ Check-Up Assessment Service delivers an analysis and improvement recommendation for your deployed Gigamon network to maximize visibility, security, and business value from the Gigamon technology investment. Achieve optimal performance of existing security and network tools by directing the right traffic to tools as needed to best perform their respective functions.

Features and Benefits

Service Feature	Benefits
GigaHEALTH Check-Up Assessment Components	+ Pre-Assessment Review — Initial review of the Gigamon deployment environment + Architectural Assessment — Full inquiry to gather information needed for the Assessment Report including Architectural Review and Deployment Functionality Review + Assessment Review — Deliver and interactively review the Check-Up Assessment Report
Check-Up Assessment Engagement and Report Components	
Pre-Assessment Examination	Review and summarize Gigamon shipping and service records for advanced knowledge of your deployment. + Gigamon product matrix identifying hardware and software purchased + Review Gigamon Support incidents and product performance for trend analysis + Connected tools capacity, potential oversubscription, performance limitations and overall network health
Architectural Review	Deployed topology and equipment lifecycle to prepare lifecycle management recommendations: + Firmware/code release deployed vs. available — Identify upgrade options and recommendations + Equipment faults — Review logs and port stats to determine if equipment is operating normally + Equipment capacity — Review Flowmaps, GSOP maps, tool ports or any other statistics + Equipment configuration health — Review configuration parameters for improvement recommendations
Deployment Functionality Review	Determine and document deployed Gigamon equipment efficiencies with suggestions and recommendations: + Flow Mapping®, GigaSMART®, Clustering, AFI/AMI, etc., upgrade options and strategies + Network diagram and/or list of connected equipment to tool ports and in the network to determine tools platforms, tools capacity and other network characteristics
Assessment Report	Deliver and interactively review the Check-Up Assessment Report including but not limited to the items described above.

Ordering Information

USE THIS SKU FOR ONE OR MORE OF THE ABOVE SERVICES
This SKU includes an assessment of up to 10 Gigamon devices (or 1 Cluster) within your Gigamon deployment.

Part Number	Description
GPS-PSR-GNA	Remote GigaHEALTH Network Assessment, used within six months of services kick off date.
	Optimization assistance which provides remote Gigamon resources to collect, analyze and provide optimization recommendations for customer's Gigamon solution.

For More Information

For more information, please contact Gigamon Customer Success at Customer.Success@gigamon.com or visit www.gigamon.com.

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